

No of Vacancies: 102 (in three different shifts)

Job Title: Call Centre Agent (International)

Your responsibilities:

- Inbound and Outbound customer care and Telemarketing.
- Helping & Solving Customer queries
- Communicate with customers over phone, e-mail.
- Expected to interact with the customers in USA, UK, AUSTRALIA, and CANADA for inbound or outbound process.

Educational Requirements:

- Preferably Fresh Graduates. A –Level or University goers are also allowed to apply.
- General computer proficiency is expected (doesn't need to have formal training).
- Bengali medium students should have IELTS / TOEFL Score.

Your profile

- Great customer service and sales skills
- Excellent English communication skill (preferably English medium)
- Smart and dynamic, with a clear voice.
- Compelling and courteous personality.
- Willing to work at Us, Canada and UK standard time.
- Females are especially encouraged to apply.
- Teamwork and excellent interpersonal skills.
- Must have good etiquette and politeness.

Compensation and Benefits Detail

- ✓ Hourly wages plus attractive commission.
- ✓ Flexible working hours
- ✓ In-house training and personnel development.

Job location: Dhaka

Special Instruction: If you match the above criteria only then apply.

Apply Instruction: Apply online at [HMC Technology Ltd website](#)

Applicant must enclose his/her **Photograph with application.**

Company information

HMC Technology Ltd

Banani C/A, Dhaka-1213, Bangladesh.